

# LIMITED FIVE YEAR WARRANTY



## What Do I Need to Know to Understand This Warranty?

"B&W" means B&W Custom Truck Beds, Inc.

"Hitch" means the Companion 5<sup>th</sup> Wheel RV Hitch.

"You" means the original consumer/purchaser of the Hitch.

## What Does This Warranty Cover?

This warranty covers defects in the material or workmanship of your Hitch.

## What Does This Warranty Not Cover?

This warranty does not cover:

- Normal wear and tear
- The finish on the Hitch (for example, paint and chrome)
- Service or labor charges for:
  - Removing the Hitch
  - Returning the Hitch to B&W, or
  - Replacing the Hitch by anyone other than B&W
- Damage caused by:
  - Neglect, abuse, misuse, or accident
  - Overloading, misapplying, or improperly installing the Hitch
  - Improper maintenance, negligence, or acts of God
  - Alteration of the Hitch in any manner by anyone other than B&W
  - Any product that restricts the normal rotation of the king pin in the locking jaws

## What is the Period of Coverage?

Your Limited Warranty lasts for five (5) years from date of purchase. Coverage terminates if you sell or otherwise transfer the Hitch.

## What Will We Do to Correct Problems?

B&W will repair or replace, at its option, your Hitch free of charge.

## How Do You Get Service?

To obtain benefits of the Warranty you MUST:

- Complete the attached Warranty Registration card and return it to B&W within thirty (30) days of the original date of purchase
- Call B&W toll free at 800-248-6564 for a Return Authorization Number (no returns will be accepted without prior authorization)
- Return the Hitch, freight prepaid, to  
B&W Custom Truck Beds, Inc.  
1216 Hwy. 224  
Humboldt, KS 66748

## How Does State Law Relate to This Warranty?

This Warranty gives you specific legal rights. You may have different rights which vary from state/province to state/province according to applicable legislation.

B&W does not authorize any person to create for it any other condition or liability in connection with the Product. **Any express warranty not provided in this warranty document, and any remedy for breach of contract that, but for this provision, might arise by implication or operation of law, is hereby excluded and disclaimed. The implied warranties of merchantability and of fitness for any particular purpose are expressly limited to five (5) years from date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.**

**B&W shall not be liable or assume responsibility for any incidental or consequential damages, whether arising out of breach of warranty, breach of contract or otherwise, including, but not limited to: the loss of use of any vehicle, loss of time, rental of vehicle, loss or damage to personal property, expenses such as gasoline, telephone, lodging, meals or other related travel costs, or towing, or any other incidental or consequential damages arising out of the use of, or inability to use, or for any reasonable delay in performance under this Warranty. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitations may not apply to you.**

REGISTER ONLINE AT [www.turnoverball.com](http://www.turnoverball.com) OR DETACH AND MAIL BOTTOM PORTION

## Warranty Registration for Companion™ RV Hitch

Name		
Address		
City	State	Zip
Phone		
Purchased From		
City	State	
Date	Price	
Installed By	<input type="checkbox"/> Self	<input type="checkbox"/> Dealer

3. How did you first learn of the Companion RV Hitch?

- Recommended by dealer
- Recommended by friend
- Trailer Life or other magazine
- Internet
- Trade Show
- Other \_\_\_\_\_

4. Did you own the Turnoverball before purchasing Companion? YES NO

5. Do you pull a gooseneck trailer as well as an RV? YES NO

6. What factors influenced your decision to choose the Companion?

- Reputation of Company (B&W)
- American-Made
- Prior experience with Companion RV Hitch
- Value for price
- Friend/Relative recommended
- Dealer Recommended/Store Display
- Bad experience with another brand of hitch
- Advertising

7. What feature most influenced your decision to buy the Companion?

- Bed free when not in use, rails beneath the bed
- Heavy-Duty quality construction
- Precise locking jaws
- Side-to-side impact dampeners
- Appearance

1. Which statement best describes your purchase?

- I had never heard of the Companion RV Hitch until the salesperson suggested it.
- I had heard of the Companion RV Hitch, but did not purchase it until the salesperson suggested it.
- I searched for a place to buy the Companion RV Hitch

2. Which RV hitch have you used in the past?

- This is my first RV hitch
- Companion Hitch (repeat customer)
- Reese/Draw Tite
- Pull Rite
- Husky
- Curt
- Other: \_\_\_\_\_

# For Safest Operation

**Do Not Exceed Tow Vehicle Manufacturer's Stated Tow Capacity. Gross Tow Weight is 18,000 lbs. under normal towing conditions. Vertical Tow Weight should be 15%-25% of GTW.**

Always make certain **Latch Pin is Fully Engaged** before towing trailer. Keep Square base of the Turnoverball™ well lubricated with grease. Periodically re-torque **All Hitch Fasteners**. Check Turnoverball™, hitch coupler and other connections **Every Time You Tow** a trailer. Replace worn parts.

**Trailer Coupler** must be within manufacturer's specifications. Socket should be clean, smooth and lightly lubricated. Verify proper operation of trailer lights, turn signals, electric brakes and breakaway switch connections every time you tow a trailer.

### Do Not Allow People in Trailers While Towing.

Several States require **Towing Mirrors** on both sides of the towing vehicle. **Maintain Tire Inflation** at tow vehicle and trailer manufacturer's recommendations. Follow trailer manufacturer's recommendations for **Proper Trailer Loading**. Disregard of warnings and / or failure to follow instructions **May Result In Vehicle Crash, Property Damage and Personal Injury**.

**Turning Clearance on Short Bed Trucks:** Because there are so many different types of trailers manufactured with different dimensions, it is necessary to check for adequate turning clearance between the front of all your trailers and the truck cab. In addition, it is necessary to check the clearance between the rear truck bed (tail gate area) and center point of the trailer.

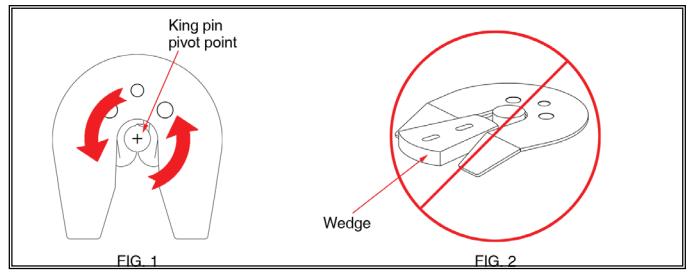
**Attaching Trailer:** Remove the cam handle safety pin and rotate the cam handle to the open position. Adjust the height of the 5th wheel trailer so the king pin plate is slightly lower than the top of the coupler. Back the truck towards the trailer, centering the trailers king pin in the coupler, until the king pin has engaged the jaws. Ensure that the cam handle has completely closed before inserting the cam handle safety pin through the cam handle and the coupler. Hook up brake and lighting connections before towing.

**Pull Test:** Have the truck stationary with the emergency brake on, the trailer wheels blocked and landing gear still resting firm on the ground supporting the weight of the trailer. Make sure no one is between the truck and trailer. Return to the truck, release the emergency brake and apply the trailer brakes. Try to pull the trailer forward with the truck. If the trailer is properly hooked up, the wheel blocks and trailer brakes should not allow the truck to move forward. If trailer is not hitched correctly, the trailer will separate from the truck. However, with the landing gear resting firmly on the ground, it will support the trailer and not allow it to drop or fall on the truck sides.

**Un-Attaching Trailer:** Lower landing gear and block the trailer wheels. Raise the trailer until the tongue weight is removed from the truck. Then, unpin the cam handle and rotate to the open position to unlatch the jaws. If the jaws do not open, re-adjusting the landing gear may relieve pressure and allow them to open. Use the cam handle safety pin to lock the handle in the open position. When you are sure that the landing gear will support the trailer, move the truck forward to release the jaws from the kingpin. **The jaws will always open when the pressure of the trailer is taken off the Companion™ as the truck pulls away.**

### WARNING:

Do not use the Companion™ 5th Wheel Hitch with any device that changes the location of the king pin pivot point. The king pin on your trailer must rotate in the jaws of the Companion™. (Fig. 1) Preventing the king pin from rotating within the jaws of the Companion™ with a wedge (Fig. 2) or any device could result in property damage, serious injury or death.



### HELPFUL TIPS:

- The height of the king pin box and pivot arms should be adjusted so that the trailer is approximately level for towing.
- Allow approximately 6" of clearance between the bed side and the underside of the front of the trailer for pitch and roll of the trailer.
- Lubricate top surface of coupler with automotive type chassis grease or use a nylon lube plate to provide a lubricated surface.

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**PLACE  
STAMP  
HERE**



**B&W Trailer Hitches**  
P.O. Box 186  
Humboldt, KS 66748-0186